



# Fire Hose Reels



## REECE PRODUCT QUALITY GUARANTEE

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You have purchased a quality product from Reece Pty Ltd ABN 84 004 097 090 ("Reece"). This product is covered by a 12-month product warranty.

## 12 MONTH WARRANTY

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This warranty covers faults in the product construction, material, and assembly. Products which are within 12 months from the date of purchase, found upon inspection by an authorised Reece representative, to be defective in construction, material, or assembly, will be repaired or exchanged with an equivalent product free of charge. Replaced items become Reece's property. All replacement products will be available for collection without charge to the customer at the nearest Reece branch to the customer's location, or elsewhere as agreed between the customer and Reece.

## WARRANTY CONDITIONS

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This warranty will apply only under all the following conditions:

- The item has been fully installed by a licenced plumber.
- Failure is due to a fault in the manufacture of the product.
- Proof of purchase (including the date of purchase) is provided.
- The installation of the product is in accordance with the instructions provided.

This warranty does not cover products purchased as an ex-display without being fully checked and tested for sale by the manufacturer.

## EXCLUSIONS

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To the maximum extent permitted by law, Reece excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage.

## CLAIM PROCEDURE

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For all warranty queries, customers are to contact the branch where the product was purchased. These details can be found on your purchase invoice. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.