DURA
GAS FLEX HOSE

REECE PRODUCT QUALITY GUARANTEE

You have purchased a quality product from Reece Pty Ltd ABN 84 004 097 090 (“Reece”). This product is covered by a 3 year replacement product warranty.

3 YEAR WARRANTY

This warranty covers faults in the product construction, material and assembly. Products which are within 3 years from the date of purchase, found upon inspection by an authorised Reece representative, to be defective in construction, material or assembly, will be repaired or exchanged with an equivalent product free of charge. Replaced items become Reece’s property.

All replacement products will be available for collection without charge to the customer at the nearest Reece branch to the customer’s location, or elsewhere as agreed between the customer and Reece.

Warranty Conditions

This warranty will apply only under all of the following conditions:

- The item has been installed by a licensed plumber
- The item has been installed for and subjected to domestic residential use only
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including the date of purchase) is provided
- The installation of the product is in accordance with the instructions provided

This warranty is intended to cover internal use only.

This warranty does not cover products purchased as an ex-display without being fully checked and tested for sale by the manufacturer.

This warranty does not include faults caused by:

- Unsuitable or improper use
- Used for the wrong application
- Incorrect installation or installation not in accordance with the instructions provided
- Installation or part installation by the purchaser or any person other than a LICENSED PLUMBER or tradesperson licensed to install this product.
- Normal wear and tear
- Over tightening
- Installation in wall or ceilings (or where the product is not accessible)
- Inadequate or complete lack of maintenance
- Exposure to corrosive agents, chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes

1 YEAR WARRANTY – COMMERCIAL USE

‘Commercial’ use is all use other than for normal domestic residential purposes, including use in non-business places as in public buildings, schools, sports centres and in establishments that contain private bathrooms with high frequency of use by many individuals, such as hotels, motels, retirement villages and hospitals.

The Commercial warranty covers this product against manufacturing faults in the construction, material and assembly of both the nished products and any spare parts for a period of 1 year from the date of purchase. Products and spare parts which are found upon inspection by an authorised Reece representative to be defective in construction, material or assembly will be repaired or exchanged free of charge. Replaced items become Reece’s property. The labour for the replacement of products and spare parts to which this warranty applies will be supplied by Reece or relevant supplier using licensed plumbers engaged by Reece or relevant supplier. The Warranty Conditions and exclusions which apply to the domestic use warranty also apply to this commercial warranty.

EXCLUSIONS

To the fullest extent permitted by law, Reece excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage.

CLAIM PROCEDURE

For all warranty queries customers are to contact the branch where the product was purchased. These details can be found on your purchase invoice.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Plumbers/Contractors, please ensure a copy of the installation instructions is left with the end user for future reference.

Don’t risk it, use a licensed plumber.™