

**Roca**

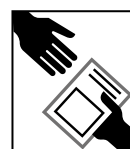
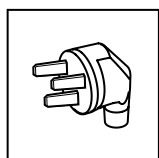
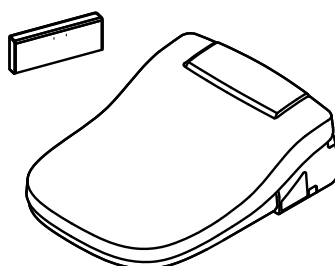
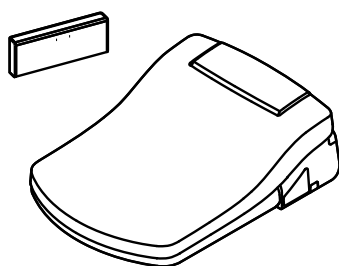
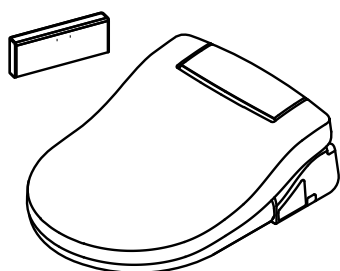
# MULTICLEAN

**A804006009**

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## Important safeguards

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

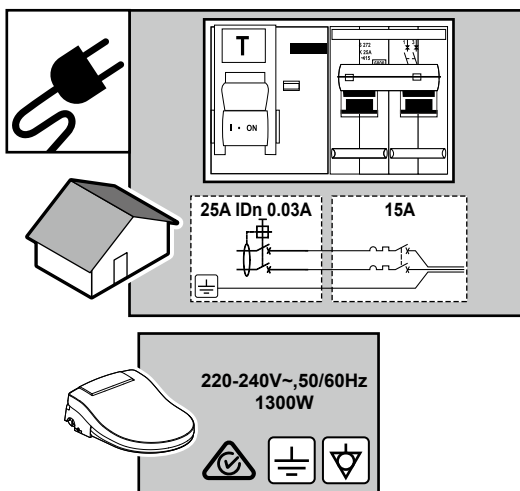
Please read this manual carefully before product installation and use.

### **DANGER-** Risk of electric shock

1. Do not place or store the remote control where it can fall or be pulled into the bathtub, sink or tank.
2. Do not place the remote control into the water or other liquid.
3. Do not splash this product with water.

### **WARNING-** To reduce the risk of burn, electrocution, fire or injury

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. Use this product only for its intended use as described in this manual.
4. Do not operate the product with damaged cord or plug, or after the product malfunctions, or has been damaged in any way, or dropped into water. Return the product to the nearest authorized service center for examination, repair, or adjustment.
5. Keep the power cord away from hot surfaces.
6. Never use this product when sleeping or drowsy.
7. Never drop or insert any object into any opening of product or hose.
8. Do not use this product outdoors.
9. Any electrical work connected to the product must be installed by qualified personnel in accordance with AS/NZS 3000 wiring rules.
10. Put these instructions in a safe place.
11. Rain water, demineralized water, sea water or grey water are not suitable to operate this equipment. The Multiclean shower toilet may only be operated with normal drinking water.



## Grounding instructions

1. The plug must be plugged into an outlet that is properly earthed to the ground.
2. In the event of an electrical short circuit, grounding reduces the risk of electric shock.
3. The electrical outlet, which must be a 220-240V~, 50/60Hz, and at least a 15Amp earthed outlet, should be located on the wall within reach of the unit's power cord.
4. A Ground Fault Interrupter residual current device (RCD) should be installed on the circuit supplying power to the unit.



**DANGER-** Improper use of the grounding plug increase the risk of electric shock.

If it is necessary to use an extension cord, make sure the extension cord has an earth wire.



## Grounding instructions

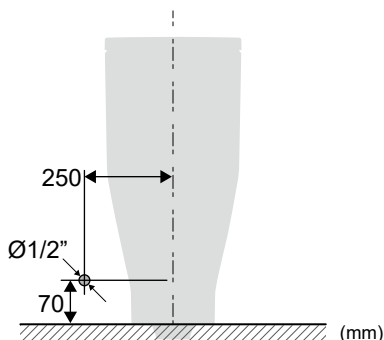
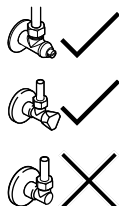
These recommendations are valid as long as the installation is compatible with the country regulations.

This product (IPX4) shall not be exposed to water jets for cleaning purposes.

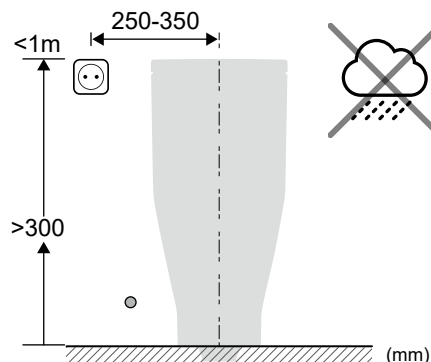
This product must be installed by qualified personnel in accordance with AS/NZS 3000 wiring rules.



1-7 bar



220-240V~



## Disposal of electric and electronic products

NOTE: This symbol and recycling system is only applicable in the European Union. It does NOT apply to the rest of the world.

At ROCA we are committed to protecting the environment. Please help us by discarding this product at the end of its life-cycle in a responsible manner, to prevent that certain substances contained in electrical or electronic equipment may cause harm to human health and the environment.

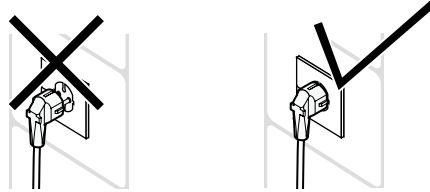
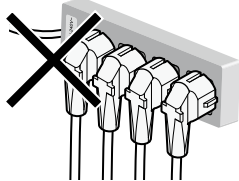

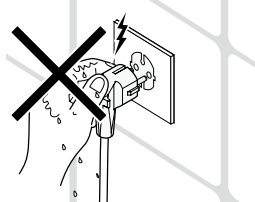
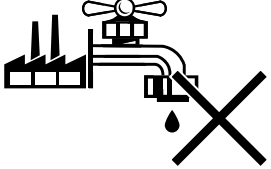
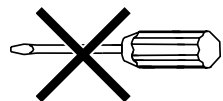
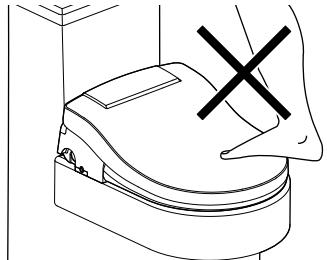
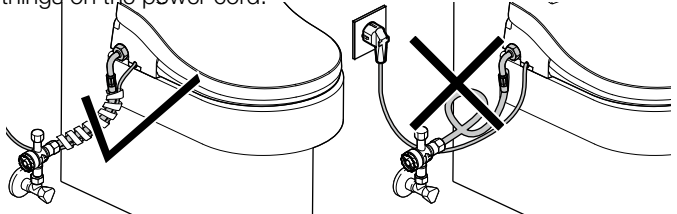
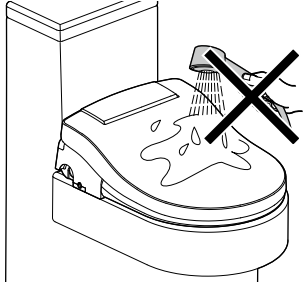
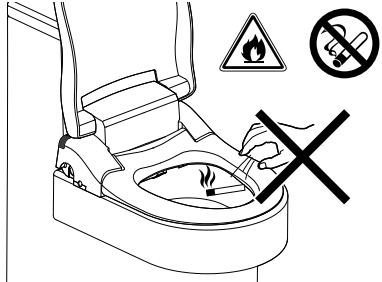
The crossed-out wheeled bin symbol, shown above and on the product, means that such product should not be discarded with other household waste. At the end of the product's life-cycle, it must be delivered to the corresponding collection facilities enabled by the authorities in your country or to the supplier from which you purchase a product of equivalent type or that fulfills the same functions as the previous equipment. This last option may not be available in some countries, so please check with the authorities in your country about the collection systems available and the collection facility closest to your home.

This way, you can cooperate with the protection of the environment through the reuse and recycling of waste electrical and electronic equipment. On the contrary, administrative responsibilities can be derived for you in case of non-compliance with the rules for the delivery of the waste of this product.

Batteries shall be previously removed and discarded separately in suitable recycling containers

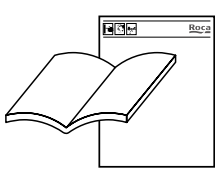

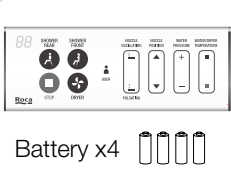
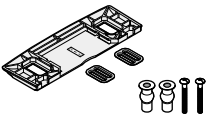
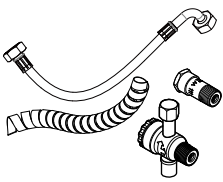
**For your safety, be sure to obey the following instruction**

Please read this manual before use and keep this manual at where you can refer each to it easily.  
Please strictly follow the following cautions to prepare any malfunction an injury.

<p>Please fix plug properly. Plug should be connected into socket firmly, there should be no space between plug and socket. Otherwise, the heat from plug might cause fire. If this product will not be used for a long time, please unplug it.</p> 	<p>Please do not use multiple socket outlets. Do not install a different power cord because this could lead to fire or electrocution.</p> 
<p>Please do not use harsh brushes or abrasive detergents to clean the product.</p> 	<p>Please do not use plug while your hands are wet which could lead to danger from electrocution.</p> 
<p>Only use domestic water connected to cold water. Rain water or grey water is not suitable to operate this equipment.</p> 	<p>Please do not disassemble yourself. Return the product to the nearest authorized service center.</p> 
<p>Please do not roughly open and close seat toilet and lid. Do not press stand on lid or seat.</p> 	<p>Please do not bend or fold hose and power cord. This will affect water supply and cause unstable flush function. Please do not break, process, bend, pull, twist, or place heavy things on the power cord.</p> 
<p>Please avoid using water to wash this product.</p> 	<p>Please do not place inflammable objects such as cigarettes on this product.</p> 

Please clean the dust off the power socket and never use power cord and socket if it has already been broken or loosened. If dust has collected on the socket or the socket is damaged or loosened, this could cause humidity and start a fire. Please be sure to unplug the power cord while moving this product. If the power cord is not unplugged while moving this product, this will cause the power cord to break wires inside causing electrocution.

## Parts list

User's Manual Installation guide	Guarantee card	Remote unit	Mounting Plate with Hardware kits	T-valve with Bidet Hose (60cm)
				

## Specification

Power Source		220-240V~, 50/60Hz
Maximum Power Consumption		1300W
IP Rating		IPX4
Front and rear cleaning	Tap water pressure (connect to cold water)	0.1~0.7 MPa (100-700KPa)
	Rear spray volume	0.2~0.8 l/min
	Front spray volume	0.2~0.8 l/min
	Maximum heater capacity	1200W
	Heating system	Instant water heating
	Water temperature	Off / 35 °C / 37 °C / 39°C
	Safety device	Thermal Fuse
Dryer	Warm dryer temperature	40~60 °C
	Maximum heater capacity	350W
	Air dryer speed	12 m/s
	Safety device	Thermal Fuse
Seat	Heated seat surface temperature	Off / 35°C / 37°C / 39° C
	Heater capacity	40W
	Safety device	Thermal Fuse
Deodorizer		Active carbon, Volume 0.1m <sup>3</sup> /min
Night light		Led
Power saving		O
Length of power cord		120cm
Product weight		Approx. 5 kg)

Above specifications have been measured under room temperature of 25°C, incoming water temperature between 15°C and 30°C and Water pressure of 0.2MPa. Incoming water temperature out of this range can cause unstable temperature of the water coming out through the nozzle.

The manufacturer reserves the right to change above specifications at any time without notice and without incurring obligations. Dual check valve must be fitted after the cistern stop.

Please note that this product has an Integral High Hazard Backflow Prevention device which complies with the requirements of AS 2845.2:2010

### Caution for mild burn

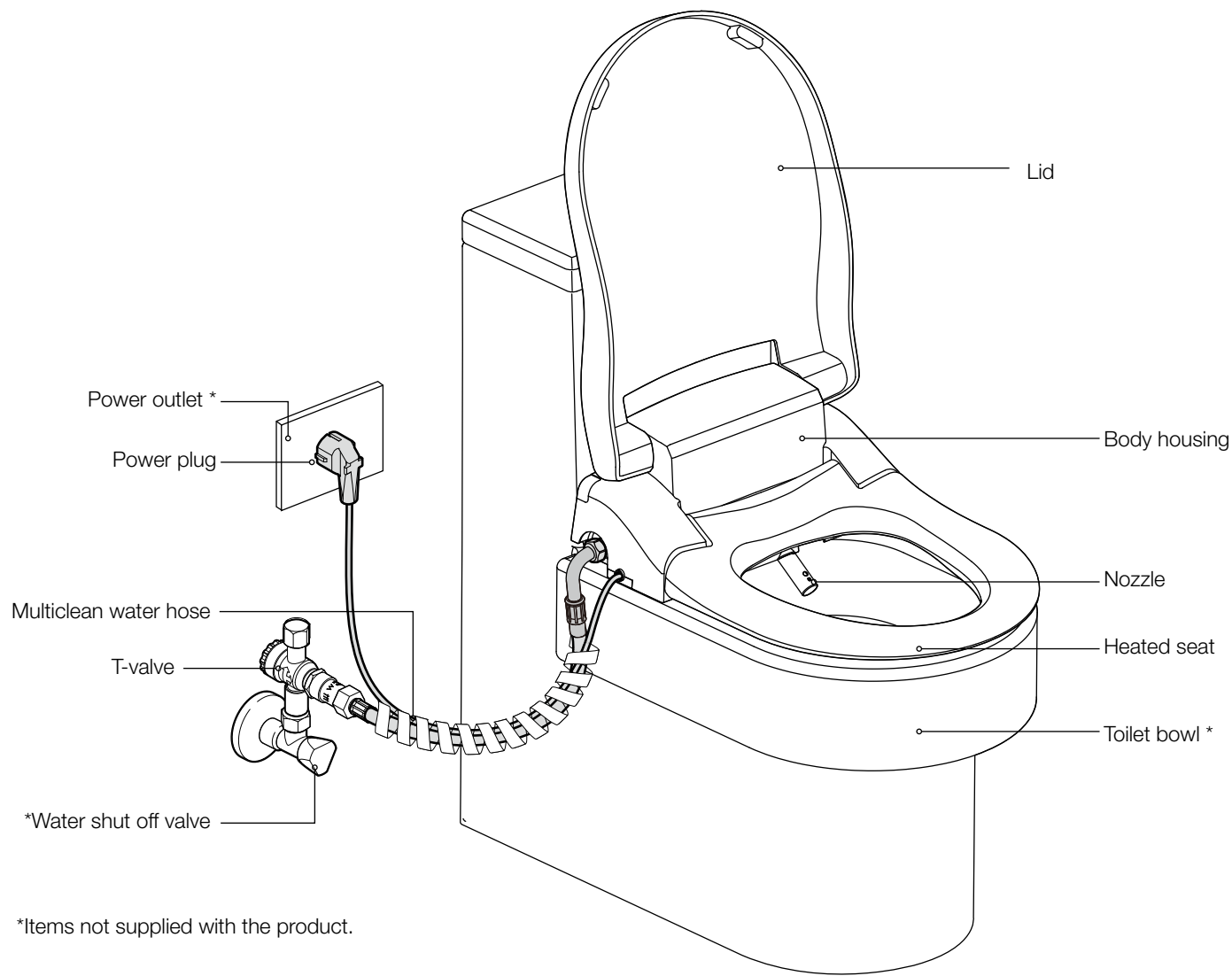
Please adjust the seat and water temperature at the lowest level if the product is to be used by :

1. Children, elderly people or sick patients
2. People with skin allergies.
3. People taking medication (sleeping pill, medicine for cold..., etc) which might cause drowsiness or tiredness.

Please use lower temperature ( 35°C) in order to prevent mild burns occurring while using this product when sitting same position with a skin contacting seat.

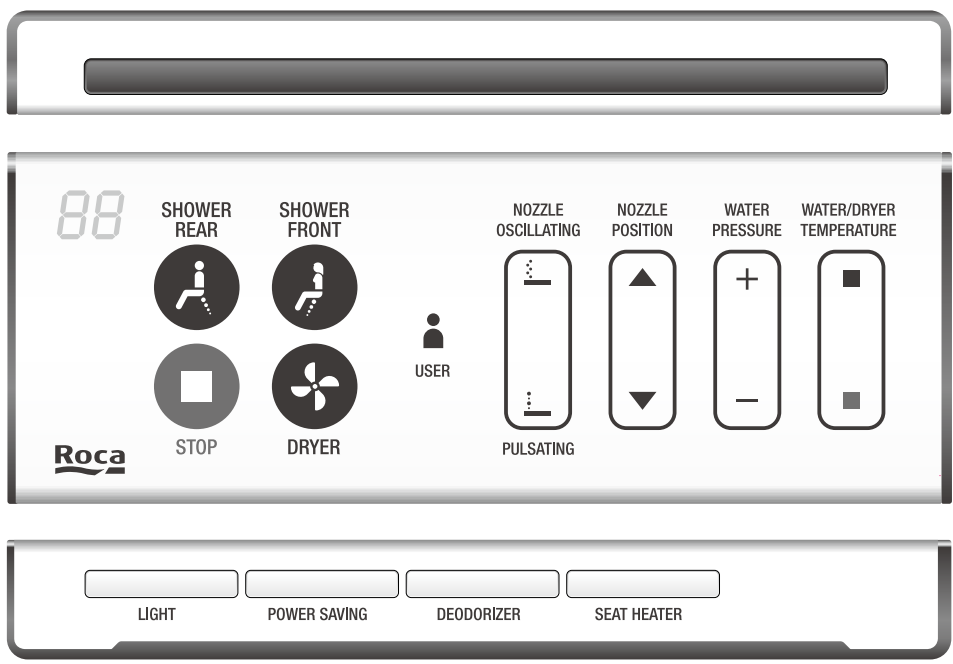
Please refer to "Seat heater" in the manual for operation instructions.

Configuration



\*Items not supplied with the product.

Remote control



## Cleaning function

Please occupy the toilet seat in order to activate the sensor installed onto the seat.

### Rear cleaning

#### 1. Cleaning

Press rear cleaning button to activate.

#### 2. Stop cleaning

Press stop button.



### Front cleaning

#### 1. Cleaning

Press front cleaning button to activate.

#### 2. Stop cleaning

Press stop button.



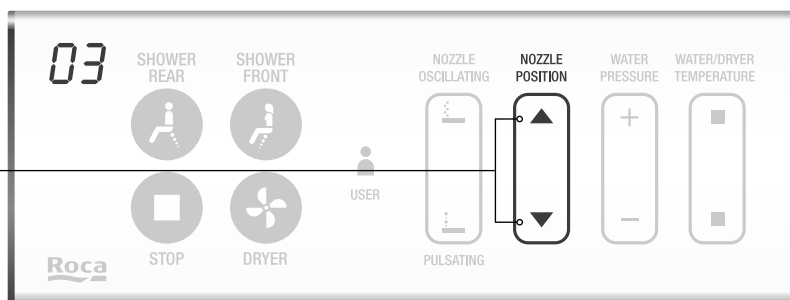
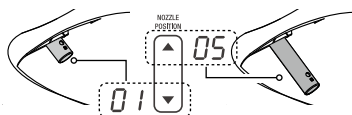
## Rear and front cleaning setting adjustment

While the rear or front cleaning functions are activated, the following parameters may be adjusted. Nozzle position, water temperature, water pressure, cleaning massage.

### Nozzle position

#### Nozzle position adjustment

Press ▲ or ▼ button to adjust the stretching length of nozzle. There are 5 adjustment levels.

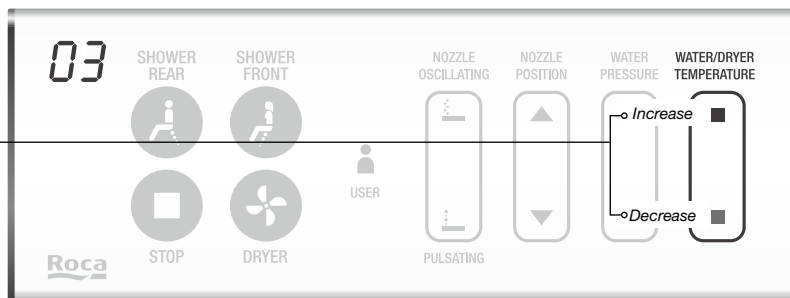


### Water temperature

#### Water temperature adjustment

Press ■ to increase or ■ to decrease water temperature.

There are 4 levels of water temperature adjustment.



of ↔ 01 ↔ 02 ↔ 03  
Temperature: OFF 35°C 37°C 39°C

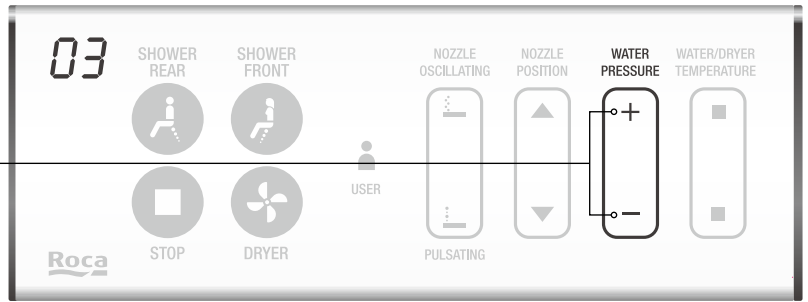
## Water pressure

### Water volume adjustment

Press + to increase or – to decrease water volume while cleaning function is activated.

There are 5 adjustment levels.

01 ↔ 02 ↔ 03 ↔ 04 ↔ 05



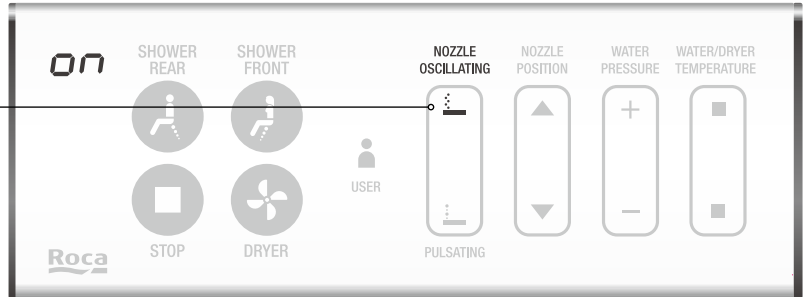
## Cleaning massage

### Oscillating cleaning

When activating the oscillating cleaning function, the nozzle will be moved back and forth for widening the cleaning range.

With cleaning function activated, press to activate or deactivate oscillating cleaning mode.

on ↔ of

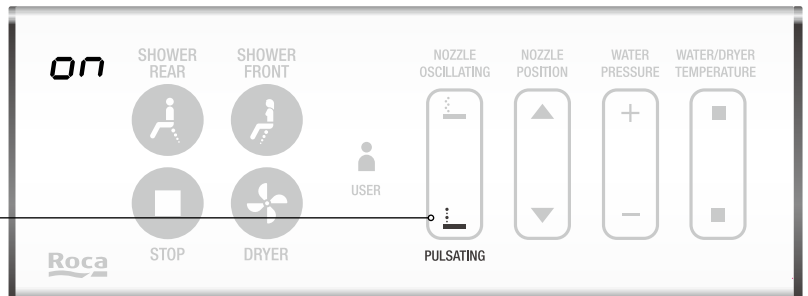


### Pulsating cleaning

When activating the pulsating cleaning function, the water pressure cycles between strong and soft water pressure in a certain rhythm for cleaning.

With cleaning function activated, press to activate or deactivate pulsating cleaning mode.

on ↔ of



## Dryer

Please occupy the toilet seat in order to activate the sensor installed onto the seat.

### 1. Dryer

Press dryer button to activate.

### 2. Temperature adjustment

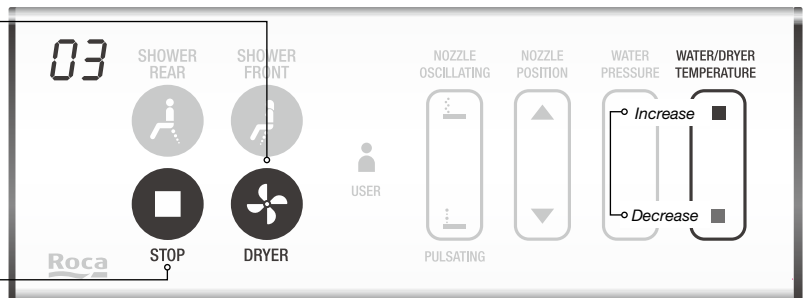
Press ■ to increase or ■ to decrease dryer temperature. There are 3 temperature levels.

Temperature: 40~60°C

01 ↔ 02 ↔ 03

### 3. Stop

Stop the dryer.



### Note:

Do not insert finger or any objects into the fan.

Dryer function will stop automatically in 5min. Please press the button again to resume the function.



## Seat heating

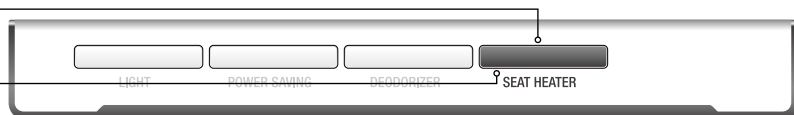
### 1. Seat temperature

Press seat heater button to activate.

### 2. Temperature adjustment

Press seat heater button again to adjust temperature until desired setting. There are 4 temperature levels.

$0^{\circ}\text{F} \leftrightarrow 01 \leftrightarrow 02 \leftrightarrow 03$   
 Temperature: OFF      35°C      37°C      39°C



Note: It will take a few minutes to heat the seat. The setting of desired temperature will be saved and locked in memory.

## User setting

The user setting function allows the storage of six user profiles in the quick access memory.

### 1. Select function setting

With the seat occupied adjust the cleaning function settings at your desired level.

- Water pressure
- Water temperature
- Nozzle position
- Massage (Oscillating/ Pulsating clean)
- Dryer temperature

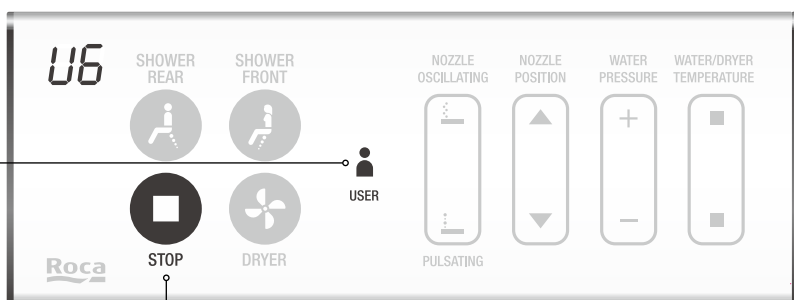
Those settings are temporally stored in memory.

### 2. Select user setting

Press user button for 3 seconds, and the display will start blinking. You can save those temporally stored settings at the appointed user number. Repeatedly press user button to select desired user.

### 3. Confirm

Press stop to confirm the setting.



## Product setting adjustment

### Light

The LED light installed at the rim of the toilet will activate at the established time, so that the user may find the toilet at night.

### Light

Press light button to activate and deactivate light function manually.  $on \leftrightarrow 0^{\circ}\text{F}$



### Auto light

#### 1. Auto light

Press light button for 3 seconds to switch between *AL* (auto light) and *--* (auto light off)

$AL \leftrightarrow --$   
 Auto light ON      Auto light OFF

#### 2. Adjustment time

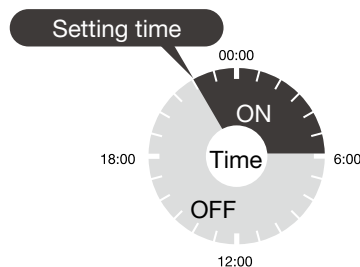
With *AL* mode selected, press  $+$  or  $-$  button for time adjustment.

#### 3. Confirm

Press stop to confirm the setting or wait 5 seconds.



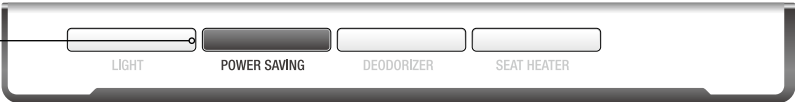
Example: Select 8h starting at 22:00pm. The night light will activate daily from 22:00pm to 6:00am.



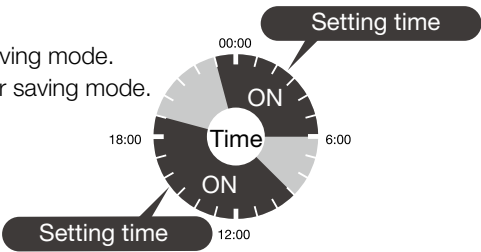
# Power saving mode

Main power functions will turn off automatically when you set power saving ON for saving the power. The main power will resume once the toilet seat is occupied again by user.

Press power saving button to activate and deactivate.  
*on ↔ of*



Based on the daily use of the product, MULTICLEAN will automatically go into power saving mode.  
 Example: From 11 pm to 6 am and from 9 am to 7 pm it will automatically go into power saving mode.

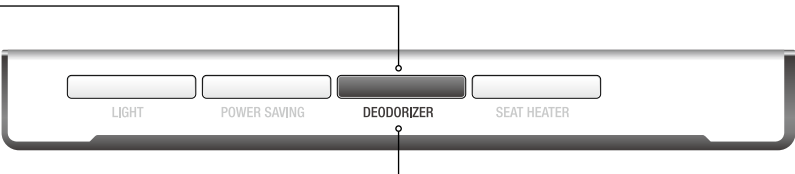


# Deodorizer

An active carbon filter removes odours.  
 Auto deodorizer will automatically activate once the toilet seat is occupied, and it will automatically switch off once the toilet has been unoccupied for more than one minute.

## 1. Deodorizer


Press deodorizer button to activate and deactivate deodorizer function manually. *on ↔ of*  
 Note: On manual mode, deodorizer function will be activated for 1min.

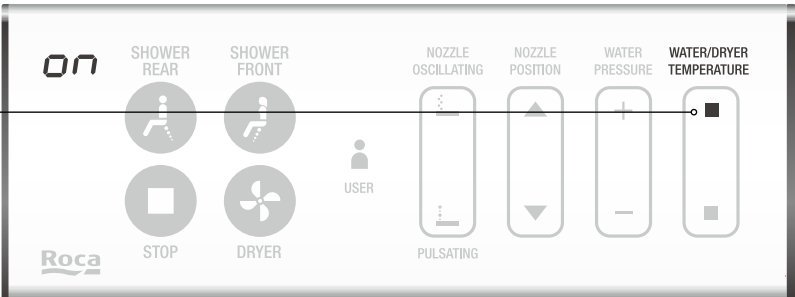


## 2. Auto deodorizer

Press deodorizer button for 3 seconds to switch between *AL* (auto deodorizer) and -- (auto deodorizer off).

# Silent mode

Press and hold  button for over 3 seconds to activate beeping sound, and repeat to return to silent mode.  
*on ↔ of*



## Auxiliary control panel operation

Should the remote control run out of batteries, user can use auxiliary panel to operate main functions.

### Cleaning function

#### 1. Select cleaning

Press cleaning button to activate rear cleaning. Repeatedly press the same button for adjusting water pressure. (It is exclusively used for rear cleaning function. Front cleaning function cannot be provided by operating auxiliary panel.)

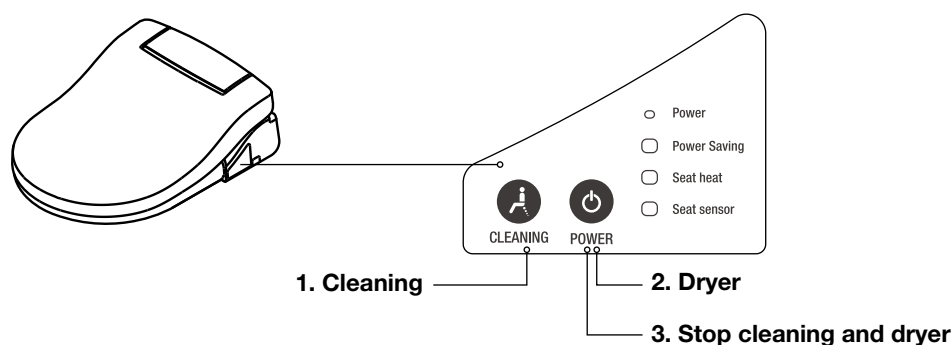
#### 2. Select dryer

Press power button to select dryer (Default temperature at middle level).

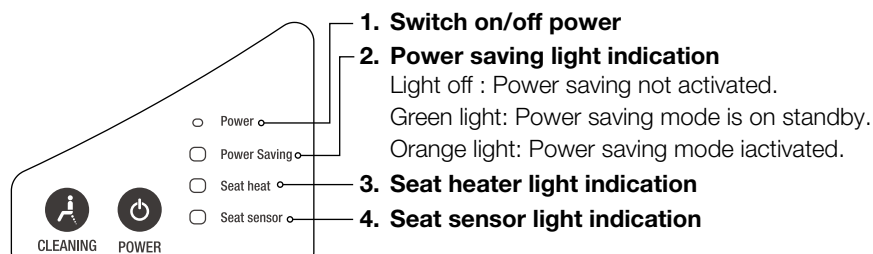
Temperature middle ↔ off

#### 3. Stop

Press power button to stop cleaning or dryer. Cleaning and dryer function will automatically switch off 5min after activation.



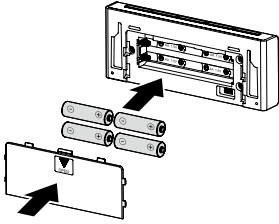
### Light indication



## Removal of batteries from the remote control

If during use, the display indication blinks, this indicates low battery level.

Please replace the batteries (4x alkaline AA). Do not mix used and new batteries or from different brands.

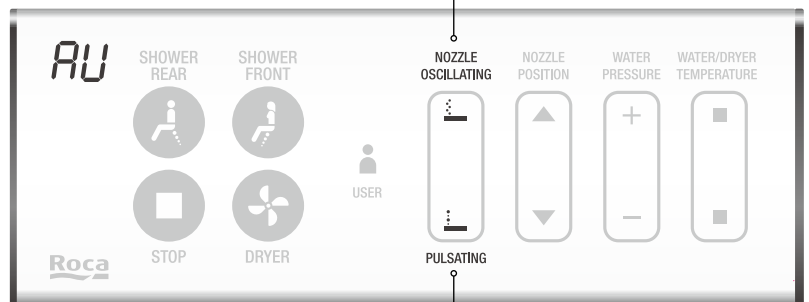
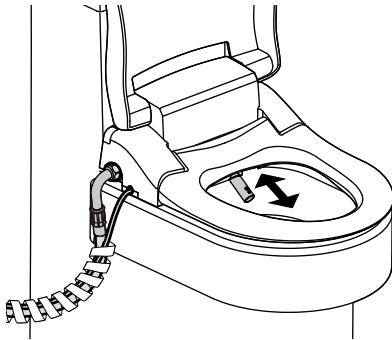


## Cleaning & maintenance

### Nozzle cleaning

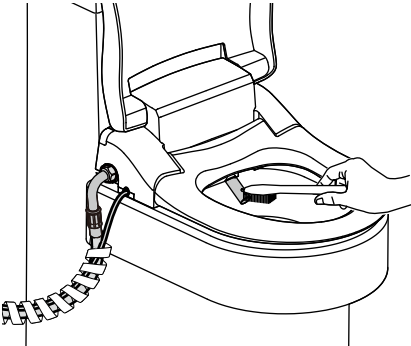
Press oscillating button for 3 sec to activate the nozzle. It will automatically oscillate forward and backward for 1 minute.

To deactivate this function, please press stop button.



### Nozzle extension

Press pulsating button for 3 seconds. Nozzle reaches out automatically and will remain in this position for 1 minute.



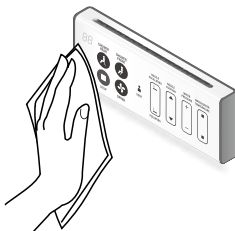
Do not use aggressive products to clean. Only use neutral products for cleaning.

Do not pull or push the nozzle manually.

Do not take out the nozzle by hand directly.

### Remote control cleaning

1. Please take out the batteries before cleaning.
2. Please wipe it softly with dampened cloth.
3. If the remote is too dirty, you may use a diluted neutral detergent on a damp cloth to clean it.



This product should not be washed with water or detergent directly.

## Cleaning and removal

Use a soft and damp cloth or sponge to wipe off the body gently.

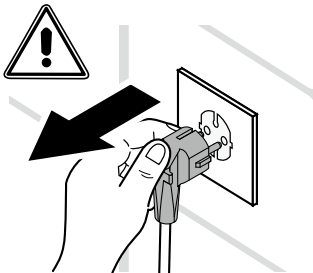
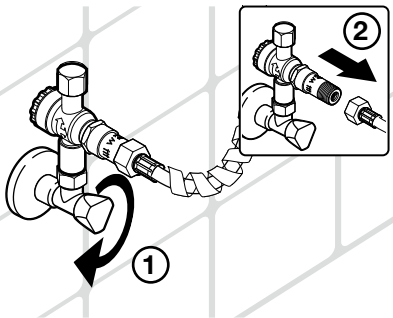
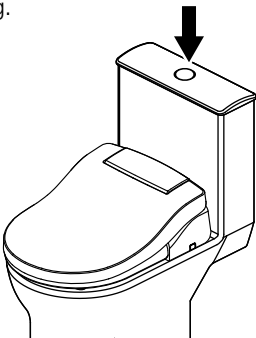
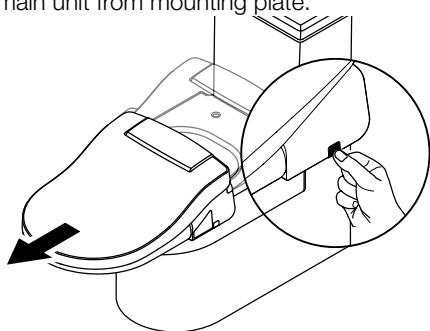
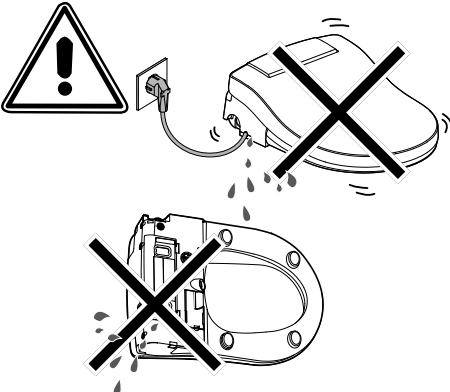
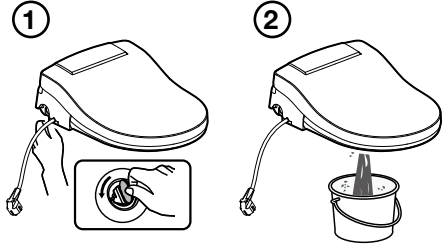
1. Do not scrub or use harsh or abrasive chemical cleansers to clean the product. Use only neutral products for cleaning.
2. For a thorough cleaning, you may need to detach the product.
3. Do not damage bidet hose, power cord, ground wire during the removal.

## Complete detachment

If the product will not be used for a long period of time, please remove the product from the toilet.

After removal protect the product to avoid blows and scratches.

Uninstall mounting plate and screws and keep them together with the product.

<p><b>1.</b> Unplug the product prior to cleaning.</p> 	<p><b>2.</b> Turn shutoff valve off completely and remove water hose.</p> 	<p><b>3.</b> Flush the toilet to empty the water tank Note: Failure to do so could result in leaking or flooding.</p> 
<p><b>4.</b> Push the release button located on the back right side of the seat and slide out main unit from mounting plate.</p> 		<p><b>5.</b> Unscrew the drain lever using a coin to drain water from reservoir. Remove the water from the tank.</p> 

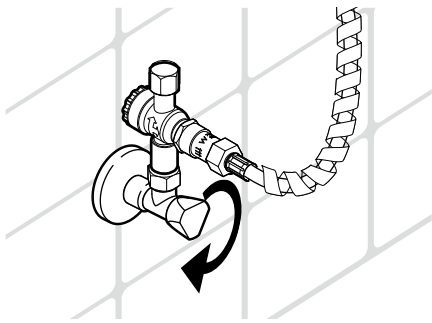


## Precautions

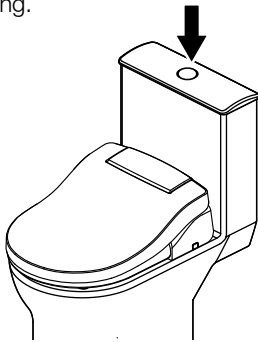
1. Do not force any of the parts of the product.
2. In case of storm, disconnect the product from the power supply.
3. In case of house water pipe maintenance, please disconnect the water hose until all pipes are cleaned.

Filter cleaning

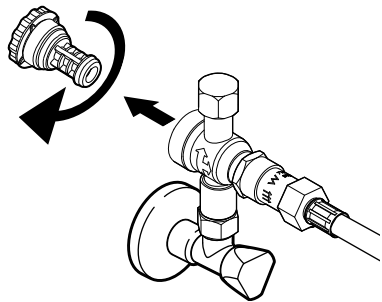
**1.** Turn tap water shutoff valve off completely.



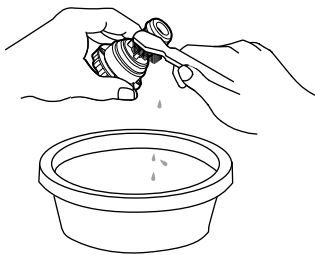
**2.** Flush the toilet to empty the water tank  
Note: Failure to do so could result in leaking or flooding.



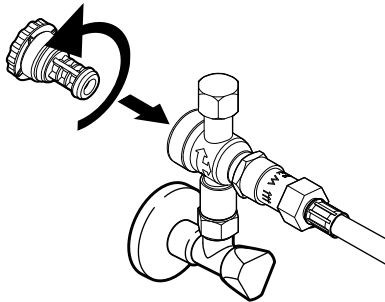
**3.** Unscrew the filter from the T-Valve.



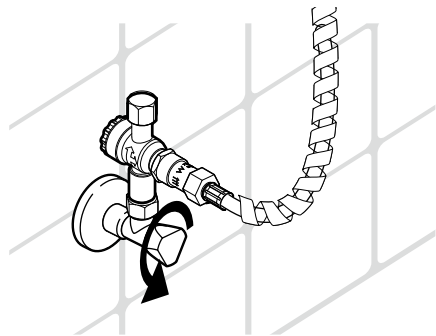
**4.** Gently brush and clean the filter with water to remove the clog.



**5.** Reconnect the filter to the T-Valve properly. Note: Failure to do so could result in leaking or flooding.



**6.** Turn the tap water shutoff valve back on.



## Troubleshooting

Issue	Possible cause	Solution
Fails to operate	<ol style="list-style-type: none"> <li>1. Disconnected/ no power supply</li> <li>2. No electrical power supply</li> <li>3. Product is switched off.</li> </ol>	<ol style="list-style-type: none"> <li>1. Connect the product.</li> <li>2. Check there's a 220-240V~ signal with another product (such as hairdryer).</li> <li>3. Push the power button (on/off auxiliary control).</li> </ol>
Low water flow or pressure.	<ol style="list-style-type: none"> <li>1. Clogged filter.</li> <li>2. Twisted hose.</li> <li>3. Nozzle cap is stuck.</li> </ol>	<ol style="list-style-type: none"> <li>1. Clean water filter (page 14).</li> <li>2. Straighten the hose.</li> <li>3. Clean nozzle cap (page 12).</li> </ol>
Nozzles do not function properly .	<ol style="list-style-type: none"> <li>1. Nozzles are dirty.</li> <li>2. Clogged filter.</li> <li>3. Water pressure is too low.</li> </ol>	<ol style="list-style-type: none"> <li>1. Clean the nozzles (page 12).</li> <li>2. Clean the filters (page 14).</li> <li>3. Adjust water pressure.</li> </ol>
Washing feature does not work or fails to spray.	User not properly seated.	Adjust your sitting position.
Product shuts off during use.	<ol style="list-style-type: none"> <li>1. Washing time exceeded 5 minutes.</li> <li>2. Power failure.</li> </ol>	<ol style="list-style-type: none"> <li>1. Repeat Cleaning function.</li> <li>2. Check power or unplug the cord to reset.</li> </ol>
Seat not heated.	Seat temperature set to off.	Reset heated seat temperature (page 9).
Water not heated.	Water temperature set to off.	Reset water temperature (page 7).
Dryer not working.	Dryer only operates when seat activated.	Sit on product to operate dryer.
Remote control fails to operate.	Battery is low. (low power battery warning display).	Replace the battery. (page 12).
Seat sensor LED is blinking on the auxiliary control panel.	Dryer sensor error signal.	Unplug and wait for 20s and connect again the product to power supply.
Seat heater LED is blinking in green on the auxiliary control panel.	Seat temperature error signal.	Unplug and wait for 20s and connect again the product to power supply.
Seat heater LED is blinking in red on the auxiliary control panel.	Water temperature error signal.	<ol style="list-style-type: none"> <li>1. Set temperature setting at OFF and activate clean function or nozzle clean function and gradually set again the temperature.</li> <li>2. Unplug and wait for 20s and connect again the product to power supply.</li> </ol>
Power LED is blinking on the auxiliary control panel.	Lack of water in the tank.	<ol style="list-style-type: none"> <li>1. Clean water filter (page 14)</li> <li>2. Check that water inlet flow and pressure are enough.</li> <li>3. Unplug and wait for 20s and connect again the product to power supply.</li> </ol>
Power saving LED is blinking on the auxiliary control panel.	Clean water error signal.	<ol style="list-style-type: none"> <li>1. Clean water filter (page 14)</li> <li>2. Check that water inlet flow and pressure are enough.</li> <li>3. Unplug and wait for 20s and connect again the product to power supply.</li> </ol>



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