

PEACE OF MIND PROGRAM

At InSinkEerator, we back all the products we manufacture and this card is our commitment that, in the unlikely event of something going wrong, we'll have all your details to quickly resolve the problem.



The easiest way to register your Food Waste Disposer or Filtered Water products for the Peace of Mind Program is to go online at the address below.

www.insinkerator.com.au

The information you will need for this will be:

1. Name | 2. Address | 3. Phone | 4. Email | 5. Date of purchase | 6. Reason for purchase | 7. Model number | 8. Serial number

Alternative option to register.

Just give us a call on **1300 136 205** or email us at **sales@insinkerator.com.au** with the details above and we'll register for you, so you'll have peace of mind with your InSinkEerator product.

IN-HOME FULL SERVICE LIMITED WARRANTY

InSinkEerator® products come with a warranty against defects in material and workmanship for the period of the warranty from the date of purchase. If this InSinkEerator product is found to be defective within the warranty period, please contact InSinkEerator Service (Australia). They will give you details of the Authorised Service Agent in your area.

To claim under this warranty the product must be inspected by the Authorised Service Agent. If the product is defective and is deemed to be under warranty, the product will be repaired or replaced at no cost to you.

This warranty is in addition to your rights and remedies under the Australian Consumer Law and other laws.

This warranty is provided by InSinkEerator (Australia) Pty. Ltd.

Exclusions

The warranty will be void if you remove your disposer after installation and attempt to repair it, or if the disposer is used for commercial purposes.

This warranty does not cover:

- Products that are purchased from an overseas source and are not designed for Australian standards.
- Products that have been modified.
- Damage or problems caused by fire, flood, vandalism, misuse, venom and acts of God.
- Damage or problems due to incorrect installation. We recommend using a licensed plumber.
- Product being used for other than domestic use.
- Damage or problems caused by other equipment or in electrical connection or Water Supply.

Food Waste Disposer Warranty Period

E20-30-10: 2 YEAR
S460: 2 YEAR
Premium 550 SR: 3 YEAR
Premium 700 SR: 5 YEAR
Evolution Plus 750 SR: 7 YEAR
Evolution Plus 1000 SR: 8 YEAR
Premium 550 EC: 3 YEAR
Premium 700 EC: 4 YEAR
Evolution Plus 750 EC: 5 YEAR
Evolution Plus 1000 EC: 6 YEAR
BW22: 2 YEAR
BW33: 3 YEAR
BW44: 4 YEAR
BW55: 5 YEAR
ES45-3: 1 YEAR

Filtered Water Products

Hottap: 2 Years
Multitap: 5 Years
Neotank: 2 Years
NeoChiller: 2 Years

Your statutory rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Collection Notice

InSinkEerator (Australia) Pty. Ltd. (ABN 99 662 749 144) collects your personal information to provide our services to you, including warranty claims, product registrations and anything else set out in our privacy policy and if you consent, marketing materials. If we do not collect your personal information, we will not be able to provide you with our services.

We may disclose this personal information to related bodies, corporate and other organisations, if we believe it is necessary to provide you with a product or service which you have requested or for other purposes set out in our privacy policy.

Our privacy policy at <https://www.insinkerator.com/en-us/whirlpool-privacy-notice> contains further information about how you may access and seek correction of the personal information that is held by us and how you may complain about a breach of the Australian Privacy Principles or a registered privacy code that binds us and how we will deal with such a complaint. Contact us at www.insinkerator.com.au.

NEW ZEALAND

PEACE OF MIND PROGRAM

At InSinkErator, we back all the products we manufacture and this card is our commitment that, in the unlikely event of something going wrong, we'll have all your details to quickly resolve the problem.

The easiest way to register your Food Waste Disposer, MultiTap or HotTap for the Peace of Mind Program is to go online at the address below:

www.insinkerator.co.nz

The information you will need for this will be:

1. Name | 2. Address | 3. Phone | 4. Email | 5. Date of purchase | 6. Place of purchase
7. Model number | 8. Serial number

Or just email us at **info.parex@whirlpool.com** with the details above and we'll register for you, so you'll have peace of mind with your InSinkErator product.



InSinkErator may make improvements and/or changes in the specifications at any time, in its sole discretion, without notice or obligation and further reserves the right to change or discontinue models.