



28<sup>th</sup> April 2015

## **10 YEAR PRODUCT WARRANTY**

Product details:	Full Soudal product range.
Time period:	10 years
Notes:	Batch numbers and invoice numbers must be recorded of each delivery of Soudal product used on site. These details must be available upon request.

## **DETAILS OF THE WARRANTY**

Soudal Australia P/L is pleased to offer this extended guarantee, as a reflection of the confidence the company places in its products.

Soudal Australia P/L warrants the above products will be free from manufacturing defects and will not deteriorate or break down for a period of ten (10) years from date of manufacture.

In order to rely on this warranty, the product must be used strictly in accordance with the manufacturer's directions and as per the instructions on the packaging, current technical data sheet at the time of installation and only for its intended application. Further, the building must conform to the relevant local and national building authorities' code and applicable industry standards, and must be structurally sound.

This warranty excludes failure from damage by third parties, defective sub-strata's, construction failure, distortion or settling of the sub-strata.

All stock must be applied within the shelf life period noted on the Technical Data Sheet. For any valid claim presented under this warranty, Soudal Australia P/L in its discretion will either replace the defective product or refund the original purchase price. Failure to provide invoice numbers and batch numbers may void any warranty.

The claimant must notify Soudal Australia P/L in writing within 2 weeks of the discovery of any alleged defect of the above product covered in this warranty. Soudal Australia P/L must be provided adequate time to attend the site, review the claim and investigate the alleged defect.

This warranty is in place of all other warranties, express or implied to the extent of the law. Soudal Australia P/L expressly disclaims all other warranties including warranties of merchantability and fitness for a particular purpose.

The sole remedy for a breach of this warranty is a refund of the purchase price of, or in the sole discretion of Soudal Australia P/L, replacement of, the defective product.

In particular, Soudal Australia P/L is not under any circumstances, liable for special, indirect, incidental or consequential damages (including lost profits) arising out of or connected the above product regardless of any strict liability or negligence of Soudal Australia P/L and regardless of the legal theory (contract, tort or other) used to make a claim. In no event will Soudal Australia P/L be obligated to pay damages in any amount exceeding the original price of the above product shown to be defective. Soudal Australia P/L may in its sole discretion choose to make some efforts beyond its legal obligations. Such additional efforts will not in any way change the limitations of remedies and damages stated in this paragraph or extend or change this warranty.

For and on Behalf of,  
**Soudal Australia P/L**



Scott Robinson  
National Sales Manager