



zuster

Care
information,
maintenance
& warranty

ISSY// BY zuster

‘ISSY by Zuster.’ Designed and manufactured in Australia for its timeless beauty and quality.

In an exciting collaboration, launched in 2015, Reece teamed up with Australian design brand Zuster. Through the expansion of their furniture design empire, a collection of bespoke bathroom designs have emerged. The hand crafted ISSY by Zuster collection brings Zuster’s signature style into the bathing space. The ISSY by Zuster collection encompasses a ‘dream list’ of bathroom luxuries designed especially for beauty and self grooming.

Conceived by the Zuster sisters, Wilhelmina McCarroll and Fleur Sibbel, it is a collection that has been designed by women, for women, and addresses all the special details we love about indulgent hotel bathrooms and crave for our own living space. Zuster brings those added touches of luxury into the home bathroom with beautiful, bespoke elements and high-quality finishes.

Care information

As part of our continued service we would like to offer the following care instructions to ensure your furniture remains looking amazing long into the future.

1.



2.



Cleaning

Timber — High quality moisture resistant American Oak timber is a key part of our bathroom vanities. To keep them looking immaculate we recommend using microfibre cloths (or similar) as follows:

1. Wipe down with the charcoal Zuster microfibre cloth enclosed, dampened with slightly soapy water.
2. Dry with the white Zuster microfibre cloth.

Some popular cleaning products contain silicone or ammonia; these products are best avoided as they can soften the coating giving it a cloudy appearance over time.

Corian — Corian is an extremely durable manmade product. It is scratch resistant, non-porous and in most cases repairable. Clean with a soapy cloth and towel dry. For more stubborn stains, occasionally use a mild abrasive cleaning product like Ajax or Jif. Corian resists high temperatures, however heat emitting products should not be placed directly on the surface.

Mirror — Zuster mirrors are 4mm lead and copper free with vinyl back wrapping. Clean with window cleaner and paper towel. Timber frames are American Oak, refer to timber cleaning instructions.

Ballerina En pointe feet — All Ballerina en pointe feet are precision plated, making them as durable as tapware. Wipe down with a damp cloth. Avoid using excess bleach and abrasive products.

Conditions:

Water — While the bathroom products are constructed of water-resistant material, do not leave water or liquid sitting on the timber surface for any length of time. As with moisture, always clean up liquid spills immediately to ensure the liquid does not weaken the surface finish.

Moisture — Corian is a water-resistant product. All timber components are made using a moisture resistant substrate and finished with a superior, hard wearing lacquer system. Remove excess moisture after use to avoid damage to timber. Prolonged damp towel use on the Ballerina vanity rail is not recommended.

Direct sunlight — ISSY by Zuster products are finished with an ultra violet light protector during the spray painting process, which greatly reduces the discolouration that can occur in direct sunlight. However excessive direct sunlight may cause the timber to deepen over time and we do not recommend placing our furniture in direct sunlight.

Warranty

7 Year Warranty — Domestic Use

This warranty covers faults in the product construction, material and assembly. Products which are within 7 years from the date of purchase, found upon inspection by an authorised Reece representative, to be defective in construction, material or assembly, will be repaired or exchanged with an equivalent product free of charge. Replaced items become Reece's property. All replacement products will be available for collection without charge to the customer at the nearest Reece branch to the customer's location, or elsewhere as agreed between the customer and Reece.

1 Year Warranty — Commercial Use

'Commercial' use is all use other than for normal domestic residential purposes. Including use in non-business places as in public buildings, schools, sports centres and in establishments that contain private bathrooms with high frequency of use by many individuals, hotels, motels, retirement villages and hospitals. The commercial warranty covers this product against manufacturing faults in the construction, material and assembly of both the finished products and any spare parts for a period of 1 year from the date of purchase. Products and spare parts which are found upon inspection by an authorized Reece representative to be defective in construction, material or assembly will be repaired or exchanged free of charge. Replaced items become Reece's property. The labour for the replacement of products and spare parts to which this warranty applies will be supplied by Reece or relevant supplier using licensed plumbers engaged by Reece or relevant supplier. The warranty conditions and exclusions which apply to the domestic use warranty also apply to this commercial warranty.

Installation

Please ensure: Zuster installation instructions are followed accurately. Incorrect installation of units voids the warranty, as the material can fail if installed the wrong way eg: a vanity not levelled or siliconed properly by the installer will cause the material to be exposed to excessive moisture, leading to a faults in the material.


All 'ISSY by Zuster' is exclusively sold through Reece Plumbing. Please refer to www.reece.com.au for further warranty information.

A stack of several wooden blocks, with the top block being the most prominent. The blocks are light-colored wood with a visible grain. The background is dark and out of focus, showing more of the stack. The text is overlaid in the center of the image.

‘Quality is never
an accident — it is
always the result of
intelligent effort.’



zuster
DESIGNED & MANUFACTURED
IN AUSTRALIA



Zuster Manufacturing:
10 - 12 Centofanti Place, Thomastown, Victoria 3074 / +61 3 9465 4700
Showroom: +61 3 9852 8410 / info@zuster.com.au / zuster.com.au