

# Warranties

Our warranties are clear, so you know exactly what you're covered for. Labour is included in infield warranties. Labour is not included in return to branch warranties and may include a call out fee\*.

0-1 years refers to the first 12 months of the warranted period, after the date of purchase.

Pumps	
Product Description	Warranty
Henden Single Speed Pump 200	<b>Pump:</b> 0-2 years infield. 3-4 years return to branch. <b>Consumables:</b> 0-1 year infield only.
Henden Single Speed Pump 300	
Henden Single Speed Pump 420	
Henden 3 Speed Pump	
Henden 280 Variable Speed Pump with Bluetooth	
Henden 400 Variable Speed Pump with Bluetooth	

Heat Pumps	
Product Description	Warranty
Henden 9kw Inverter Heat Pump	12 months infield. <b>Compressor:</b> 0-3 years infield only. <b>Titanium heat exchanger:</b> 0-25 years return to branch. <b>Other parts (inc. Electronics):</b> 0-3 years infield only.
Henden 14kw Inverter Heat Pump	
Henden 17kw Inverter Heat Pump	
Henden 20kw Inverter Heat Pump	
Henden 24kw Inverter Heat Pump	
Henden 28kw Inverter Heat Pump	

Automation	
Product Description	Warranty
Henden Control	0-3 years infield. <b>Probes:</b> 24 months return to branch.
Henden Balance	
Henden Control Expansion Module 10A	
Henden Control Expansion Module 15A	

Chlorinators	
Product Description	Warranty
Henden Salt & Mineral Chlorinator 15	<b>Power Supply:</b> 0-2 years infield. 3-4 years return to branch. <b>Electrolytic Cell:</b> 0-2 years infield. 2-3 years return to branch. <b>Consumables:</b> 12 months.
Henden Salt & Mineral Chlorinator 25	
Henden Salt & Mineral Chlorinator 35	

\*Call out fee is subject to change

## Filters

Product Description	Warranty
Henden Media Filter 2140	<b>Tank:</b> 0-2 years infield. 3-8 years return to branch. <b>Valve:</b> 0-2 years infield. Third year return to branch. <b>Other components:</b> 0-1 year infield.
Henden Media Filter 2540	
Henden Media Filter 2550	
Henden Media Filter 2850	
Henden Cartridge Filter 100	<b>Tank:</b> 0-2 years infield. 3-8 years return to branch.
Henden Cartridge Filter 150	

## Pool Equipment

Product Description	Warranty
Henden Spa Blower	12 months infield.

## Solar Pool Covers and Storage Solutions

Product Description	Warranty
Henden Solar Pool Cover (all sizes and colours)	<b>10 year pro rata warranty:</b> <b>1-4 years:</b> 100% (discount off replacement). <b>5-7 years:</b> 50% (discount off replacement). <b>8-10 years:</b> 25% (discount off replacement).
Henden Mobile Pool Roller (all sizes and colours)	<b>Complete roller:</b> 0-5 years infield. <b>Cover straps and clips:</b> 0-1 years infield.
Henden One Piece Pool Roller (all sizes and colours)	<b>Complete roller:</b> 0-5 years infield. <b>Cover straps and clips:</b> 0-1 years infield.
Henden In-Ground Cover Box (all sizes and colours)	<b>Structure:</b> 0-5 years infield. <b>Gear box:</b> 0-3 years infield. <b>Outer lid and hinge:</b> 0-1 years infield. <b>Cover straps and clips:</b> 0-1 years infield.
Henden Compact In-Ground Cover Box (all sizes and colours)	<b>Structure:</b> 0-5 years infield. <b>Gear box:</b> 0-3 years infield. <b>Outer lid and hinge:</b> 0-1 years infield. <b>Cover straps and clips:</b> 0-1 years infield.
Henden Pool Roller Cover (all sizes and colours)	12 months infield

## Robotic Pool Cleaners

Product Description	Warranty
H2 Robotic Pool Cleaner	0-2 years return to branch.
H3 Robotic Pool Cleaner	0-2 years return to branch.