

DIMAX WARRANTY

Gate Valves - Resilient and Metal Seated



REECE PRODUCT QUALITY GUARANTEE

You have purchased a quality product from Reece Pty Ltd ABN 84 004 097 090 ("Reece"). These products are covered by a 5-years product warranty.

5 YEAR WARRANTY

This warranty covers faults in the manufacturer's product construction, material, and/or assembly. Products which are within 5 years from the date of purchase, found upon inspection by an authorised Reece representative, to be defective in construction, material, or assembly, will be repaired or exchanged with an equivalent product free of charge. Replaced items become Reece's property. All replacement products will be available for collection without charge to the customer at the nearest Reece branch to the customer's location, Reece distribution centre, or elsewhere as agreed between the customer and Reece.

WARRANTY CONDITIONS

This warranty will apply only under all of the following conditions:

- The item has been installed by a licensed plumber, tradesperson, or Installer trained in Pipeline Construction NWP233B, Reece Century Plus or equivalent.
- The item has not been installed for and subjected to any conditions or applications other than as detailed in the products technical data information sheet.
- Failure is due to a fault in the manufacture of the product.
- Proof of purchase (including the date of purchase) is provided.
- The installation of the product is in accordance with the instructions provided.

THIS WARRANTY DOES NOT INCLUDE FAULTS CAUSED BY:

- Defects and/or deteriorations caused by natural wear and tear or an external accident.
- Modification of the Product that is not provided for or specified by the Manufacturer.
- Defects and/or deteriorations caused by a lack of compatibility with products not supplied by the Manufacturer.
- Failure by the Customer to comply with the Manufacturer's Specifications and/or Reece's instructions concerning the handling, the transport, the stocking, the laying, the installation, the use and the maintenance of the Products, as well as with best practices.
- Force Majeure or an assimilated event.

EXCLUSIONS

To the fullest extent permitted by law, Reece excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage. This warranty does not cover costs of recovery of the Products from the site or damage, fault, failure or malfunction due to external causes including accident, abuse, misuse, abrasion, corrosion, mechanical or electrical overload and incorrect order of the Product.

CLAIM PROCEDURE

For all warranty queries customers are to contact the branch where the product was purchased. These details can be found on your purchase invoice. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.