



## **Billi New Zealand Limited Warranty Statement - January 2025**

**Billi New Zealand Limited** (Billi NZ) fully stands behind your Billi drinking water appliance, and provides a **full 24-month parts and labour warranty from date of purchase**, except when the failure is due to accident, misuse, neglect or damage, water conditions, failure to comply with instructions in the Installation Guide or User Guide booklets, or faulty installation by a person not accredited by Billi NZ.

The owner may be responsible for costs of removal, freight, and reinstallation if the appliance has to be returned to Billi NZ or an Accredited Service Agent, and for travelling charges for tradespersons or Accredited Service Agents.

This Warranty excludes damage resulting from any non-operation of the appliance or any consequential damages to any other property or chattels.

Any liability of Billi NZ will be limited to replacement or repair of the appliance or payment of the cost of such replacement or repair at the absolute discretion of Billi NZ.

This Warranty covers installation within New Zealand, is applicable to the original registered purchaser only, and overrides any previously implied conditions. Nothing in this Warranty sets aside any of Billi NZ's obligations under the Sale of Goods Act.

### **CERTIFICATIONS**

Every Billi drinking water appliance is manufactured under a certified quality control system. The Billi Quadra has been tested and complies with all required standards including: Watermark Licence Number W527; Tested to AS3498 and AS/NZS4020; AS/NZS ISO 9002 Certificate Number QEC 11627; C-Tick approved; Complies with AS1428 requirements for Access for the Disabled.